

[MBX-DOC-002]

Quality Policy


Authorised By	Position	Signature	Date
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Mouldbox are specialists in the design and manufacture of mould tools for composite components. We supply industry-leading patterns and mould assemblies, ready on-delivery for the manufacture of composite components. Our unique automation and computer learning technology that sets new and superior standards within the composites industry enables our customers expedite their designs from CAD to component faster and more cost effectively.

To achieve the above Mouldbox has implemented a **Quality Management System (QMS)** that complies with the international standard **ISO 9001:2015**. We commit to monitor the effectiveness of our quality system and to act with integrity to continually improve our operations and to meet the requirements of our customers, as well as our legal, regulatory and any other applicable requirements.

The scope of our QMS is *“the design and supply of composite patterns and moulds.”*

All personnel within the company are responsible for the quality of their work. Mouldbox provides training and support and has established systems to assist all personnel to achieve the standards required. While we endeavour to consistently meet and exceed the expectations of our customers, we have to recognise that we do not always achieve our own standards. When a customer complains, we are committed to investigating the complaint and will do our best to rectify the situation and to learn from it.

The policy, organisation and procedures necessary to achieve the requirements are described in our QMS. Quality objectives of the company are agreed annually at management review meetings and evaluated for effectiveness. At these meetings, we ensure that this policy and the quality objectives remain compatible with the strategic direction and the purpose and context of our organisation.

Our Chief Operating Officer (COO) is responsible for monitoring the quality system and reports regularly to the Board of Directors on the system's implementation, status and effectiveness.



Adam England
COO

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